DEFINITION:

Under general supervision from a supervisor, the student usually performs all or part of the following duties:

(a) Prepares trays for hospital patient consumption.
   - Accurately weighs and measures liquids, solids, fats, and proteins to meet the patient's dietary restrictions.
   - Ensures requisite portioning of food and handles it in a safe and hygienic manner.

(b) Delivers patient meals and supplemental nourishments to patients and floor pantries.

(c) Cleans and sanitizes food service equipment before and after meal services.

(d) Interacts directly with customers, hospital staff, patients, and visitors, preparing and serving food.

(e) Manages cash and charge transactions, including preparing cash reports and deposit charge forms.

(f) Operates and maintains various food service equipment.

BASIC QUALIFICATIONS:

One (1) year of work experience, preferably in a related area.

LEARNING OUTCOMES*:

- Professionally advocate for oneself and others.
- Establish, maintain, and leverage relationships with people who can help one professionally.
- Understand the importance of and demonstrate verbal, written, and non-verbal/body language abilities.
- Communicate in a clear and organized manner so that others can effectively understand.
- Ask appropriate questions for specific information from supervisors, specialists, and others.
- Gather information from a diverse set of sources and individuals to fully understand tasks.
- Multi-task well in a fast-paced environment.
- Advocate for inclusion, equitable practices, justice, and empowerment for historically marginalized communities.
- Demonstrate flexibility by adapting to diverse environments.
Hospital Food Service Assistant

- Demonstrate dependability.
- Consistently meet or exceed goals and expectations.
- Have attention to detail, resulting in few, if any, errors in their work.
- Show a high level of dedication toward doing a good job.
- Listen carefully to others, taking time to understand and ask appropriate questions without interrupting.
- Collaborate with others to achieve common goals.

*Learning outcome descriptions from the National Association of Colleges and Employers (NACE).*