**Attendant Supervisor**

**DEFINITION:**

Under the limited supervision of a staff or faculty employee, a student usually performs all or part of the following duties:

(a) Assists in supervising and delegating responsibility to attendants as needed.

(b) Supervises and directs activity in attended areas.

(c) Provides security in attended areas.

(d) Checks identification of persons entering attended areas.

**BASIC QUALIFICATIONS:**

(a) Broad technical knowledge and thorough understanding of problems relating to the areas to be served.

(b) Two (2) academic years (four semesters) of experience as an attendant or two (2) years of comparable experience outside UIC. FOR LIFEGUARD:

Experience waived, but the student must possess current senior lifesaving and water safety instructor certificates.

**QUALIFICATIONS FOR STARTING AT STEP B:**

Same as basic plus an additional year of experience. For lifeguards, a year of experience is required.

**LEARNING OUTCOMES**:

- Assume duties or positions that will help one progress professionally.
- Communicate in a clear and organized manner so that others can effectively understand.
- Make decisions and solve problems using sounds, inclusive reasoning, and judgment.
- Effectively communicate actions and rationale, recognizing diverse perspectives.
- Multi-task well in a fast-paced environment.
- Actively contribute to inclusive and equitable practices that influence individual and systemic change.
- Demonstrate flexibility by adapting to diverse environments.
- Serve as a role model to others by approaching tasks with confidence and a positive attitude.
- Motivate and inspire others by encouraging them and by building mutual trust.
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- Show a high level of dedication toward doing a good job.
- Effectively manage conflict, interact with and respect diverse personalities, and meet ambiguity with resilience.
- Collaborate with others to achieve common goals.

*Learning outcome descriptions from the National Association of Colleges and Employers (NACE).*